

# 38<sup>TH</sup> ANNUAL GENERAL MEETING

19th APRIL 2023

# GENTING SINGAPORE LIMITED 38<sup>TH</sup> ANNUAL GENERAL MEETING

# **AGENDA**

- 2022 Highlights
- Emerging Stronger
- RWS 2.0
- Environmental, Social and Governance (ESG)



# **2022 HIGHLIGHTS**

# **FY2022 FINANCIAL HIGHLIGHTS**

REVENUE \$1.73 BILLION

EBITDA \$774 MILLION

**CREDIT RATINGS** 

Moody's A3



Qualified for the **Central Provident Fund Investment Scheme (CPFIS)** 

#### **CONSTITUENT OF**



MSCI

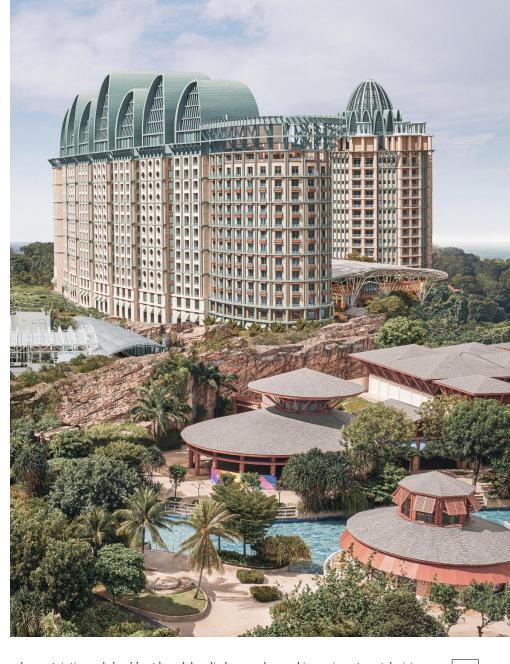
SGX=

**Bloomberg** 

NIKKEI

SG Free Index ESG Leaders Index

Gender-Equality Index Asia300 Investable Index





## **ACHIEVEMENTS**



**Singapore Tourism Awards** 

Special Award for Sustainability 2021-2022



**Bloomberg Gender-Equality Index** 





#### **GSTC**, Global Sustainable **Tourism Council**

1st destination in the world Certified to both GSTC-D & GSTC-H Since 2021



#### **Events Industry Council**

2022 Sustainable Events Standards Venue - Platinum 1st venue in the world



#### SSG, SkillsFuture **Employer Awards**

Special Award for Sustainability 2021-2022



#### **NTUC, May Day Awards**

Partner of Labour Movement Award 2022



#### **Singapore Food Agency Farm-to-Table Recognition Programme**

One of only 11 providers in Singapore recognized in 2023



#### CIPS, Asia Excellence in **Procurement Awards**

Overall Winner (2021-2022) Best Use of Digital Technology (2022)



## **ATTRACTIONS**

#### S.E.A. AQUARIUM



#### **World Oceans Day**

- Interactive art installations
- Upcycling workshops
- Beach clean-ups

#### **Transformation into Singapore Oceanarium (SGO)**

- Set to triple in size
- Champion marine education and conservation
- Enhanced visitor experience

#### ADVENTURE COVE WATERPARK



#### A Barrel of Fun

- New attraction Barrel roll
- Splashing waves along the Adventure River

#### UNIVERSAL STUDIOS SINGAPORE

#### **Halloween Horror Nights 10**

 Marquee event featuring new thrills, after a two-year hiatus



- Three original haunted houses
- Two scare zones

- Die-ning with the Dead
- Monsters & Manifestations experience

TM & © 2023 Universal Studios.



# **HOSPITALITY**





- 389-key bleisure destination hotel
- Soft opened
- Trendy and creative atmosphere
   with a variety of mobile workspaces











## **FOOD AND BEVERAGE**

#### Bringing a suite of new dining concepts to the table

#### **OCEAN RESTAURANT**





- Re-opened with a new look
- Helmed by two Michelin star celebrity Chef, Olivier Bellin
- Responsibly sourced seafood, local produce and house-grown herbs

#### **SOI SOCIAL**





- Launched in November 2022
- Featuring Thai Celebrity Chef Ian Kittichai
- Delectable contemporary versions of classics from across
   Thailand's four distinct culinary regions



# **MICE**

#### Hosted 200+ events with over 100,000 delegates visiting the resort.







#### First in the world in 2023

Highest rating based on the new standards that recognise environmental and social performance

# SINGAPORE WEEK OF INNOVATION AND TECHNOLOGY (SWITCH)



# BUSINESS NETWORK INTERNATIONAL (BNI) GLOBAL CONVENTION





# **EMERGING STRONGER**

# **2023 TOURISM OUTLOOK**

# 2/3<sup>rd</sup> OF THE WAY:

- Visitor arrivals expected to reach 12 to 14 million
- Bringing in \$18 to 21 billion in tourism receipts

(Source: Singapore Tourism Board)

# Cautious but optimistic of our journey towards building a resilient recovery...

- Recovery pace may be inconsistent due to international flight capacities and unexpected border measures
- Economic uncertainties and inflationary pressure as well as manpower challenges emerge as areas of concern





## RWS 2.0: PREPARING FOR FULL RECOVERY

In support of Singapore's latest tourism strategy

City that **Connects** -**Multi-Cultural** Gateway to wider Asia

**Ecosystem of** differentiated business, leisure experiences &

leading

MICE events



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A vibrant urban resort, that is **entertaining** both in the daytime and after-dark

Twice the Fun

> **Industry-leading** track record while including content on Sustainability into the consumer's experience

Sustainable Urban Destination



Partner with Local creatives, performers and artisans to give visitors a unique & authentic Singapore experience

**Holistic wellness** offerings helping visitors rejuvenate their mind, body and soul

Material prepared based on Tourism Industry Conference 2022 This presentation is for information purposes only. This presentation may contain forward-looking statements that involve risks and uncertainties and should not be solely relied upon when making an investment decision.



12

# **OUR JOURNEY TO RWS 2.0**

#### **TRENDY**

#### **BUNNYVERSE**

- IG Worthy
- Glow-Up
- Bunny Swag



#### DISTINCTIVE

#### **LIFESTYLE EVENTS**

- Premium
- One-of-its-kind



**RWS 1.5** 



#### **VIBING**

#### **CONCERTS**

- Celebrity Showcase
- Exclusive Meet & Greets

#### **ENTICE**

#### **F&B ACTIVATIONS**

- Cult Eateries
- Nightlife Activation





#### **ENCHANTING**

#### **ATTRACTIONS**

- IP-Studded Shows & Character Greetings
- Corporate Social Responsibilities (CSR)

MULTI-FACETED ENVIRONMENTS THAT ELEVATE GUEST PROFILE. LIMITLESS EXPERIENCES.



# **DIGITAL ART EXPERIENCE: 1 MAR - 1 OCT 2023**

# **VAN GOGH: The Immersive Experience**



#### Southeast Asia debut at RWS

Highly Instagram-worthy, expansive and award-wining digital art experience.

#### 360° Degree immersion

Step into 300+ of Vincent Van Gogh's sketches drawings and paintings.

Be immersed by the floor-to-ceiling, wall-to-wall digital projects.

#### Only available at RWS

First in the world to showcase traditional Japanese woodblocks stamps, prints and a zen green tea ceremony.

This Japonisme movement is reflected in Van Gogh's work the "Geisha".



# **AVE8**

# • Nighttime experience in unique al-fresco space

# Intensifying & Expanding the Programming

Live bands and DJs.



# **GOURMET PARK**





#### **Gathering of Culinary Heroes**

 An experiential dining destination featuring fresh and exciting concepts

#### **Elevated Experience**

- Themed food trucks and containers
- creating memorable scenes with cool vibes and festival-like experience!

#### **Curated Eats**

 An array of different themed eats with a mix of cuisines from around the world!













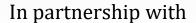
# RESORTS WORLD SENTOSA

ANNOUNCED AS PRESENTING PARTNER & OFFICIAL HOTEL LIV WEEK @ RWS - 24 Apr to 30 Apr



# 48 OF THE WORLD'S BEST PLAYERS

Global icons: Dustin Johnson, Cameron Smith, Phil Mickelson, Brooks Koepka and Bryson DeChambeau will take on The Serapong, at the world-renowned Sentosa Golf Club with performances from the Chainsmokers and a bustling Fan Village of activities throughout the weekend.







**RWS 2.0** 

# **RWS 2.0 MASTERPLAN**





# **RWS 2.0 - MINION LAND**







Minions TM & © Universal Studios. TM & © 2023 Universal Studios.

#### **Key Highlights**

- Soft opening end 2024
- A world's first original ride exclusive to Universal Studios Singapore
- Despicable Me Minion Mayhem an immersive motion-simulator 3D ride



# **RWS 2.0 - SINGAPORE OCEANARIUM**



The Oceans Reimagined

**Must Visit** 

destination in Singapore

A Centre for
Conservation &
Restoration
of vulnerable marine
organisms and
habitats

**Thought Leader Institution** 

championing marine education and environmental protection

Construction Started Soft Opening end 2024

Fascinating
Oceanic Zones
including
Most Extensive
Deep Ocean
Exhibit

Immersive and multisensory storytelling

# **RESEARCH & LEARNING CENTRE**

#### **An Educational Centre of Excellence**



Pursue innovative real-world solutions and drive marine science outreach through collaborations with scientists and researchers.



Designed to be fully carbon-neutral.



Immersive, hands-on experiences to engage and empower students through new ways of learning

#### **Facilities include:**

- Learning Labs
- Collaborative
   Workspaces
- Seminar Rooms
- Rooftop Event Space

# VIBRANSEA

### An Immersive S.E.A. Aquarium Exhibition

The ocean is the largest ecosystem on the planet – covering over 70% of the Earth's surface and being a source of livelihood for over 3 billion people. Yet only 5% of the ocean has been explored.

This exhibition aims to unlock some of the oceans' wonders and secrets, by merging science, education and art.

# LAYERS OF THE OCEAN

Shallows to the Deep Blue



Colours of the Sea

& Glowing Ocean

# FISH INSIDE OUT

Marine Anatomy



# **Zone B**The Science of Fish Clearing,

X-rays & Ultrasounds

# **UNDERWATER UTOPIA**

Flora: Rainforest of the Sea



# Zone C

Majestic Kelp Forest

Fauna: Rainbow Cities



#### Zone D

Spectacular Coral Reef

Ecosystems teeming with life







# **WEST ZONE REDEVELOPMENT**









#### **New Health & Wellness Precinct**

A space that comes with community . . . that help you take care of yourself..... A place to connect and disconnect, to be seen and hide, to breathe and thrive, and most of all, to live life to the fullest. TO BELONG















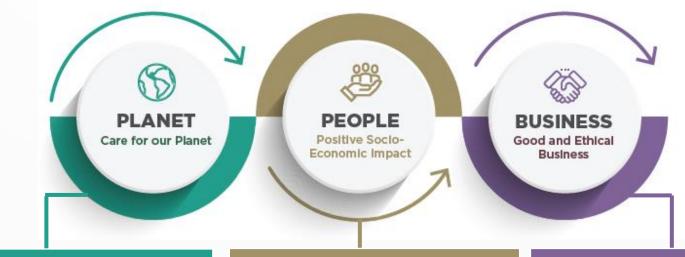






# ENVIRONMENTAL, SOCIAL & GOVERNANCE (ESG) UPDATE

# **ENVIRONMENTAL, SOCIAL & GOVERNANCE (ESG)**



#### **ENVIRONMENTAL**

- Energy, Water, Waste
- Sustainable Building
- Biodiversity
- Responsible Sourcing

#### **SOCIAL**

- Wellbeing
- Training and Education
- Diversity and Inclusion
- CSR
- Education and Advocacy
- Health and Safety

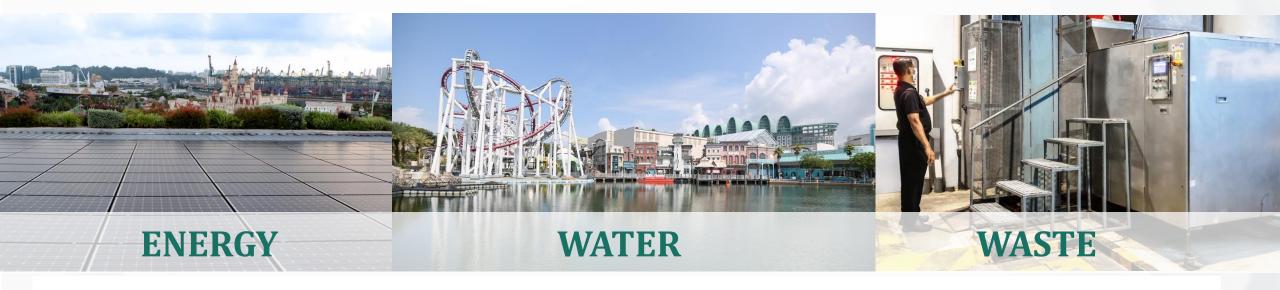
#### **GOVERNANCE**

- Governance and Ethics
- Responsible Gambling
- Sustainable Tourism





# **ENVIRONMENTAL**



36% ↓

Energy Consumption \*

- Renewable (Solar, Tidal)
- District Cooling Plant
- Building Management System
- LED Lights
- Energy optimization

**51% ↓** 

Water Consumption \*

Diversity 4 sources of water

- City water 49% Potable use
- Seawater 27% Life Support System
- Rainwater 8% Irrigation
- Reclaimed 16% Cooling

**49% ↓** 

Waste to Landfill \*

- Recycle 10 waste streams
- Remove single use plastic (water bottle, straws)
- Food digesters

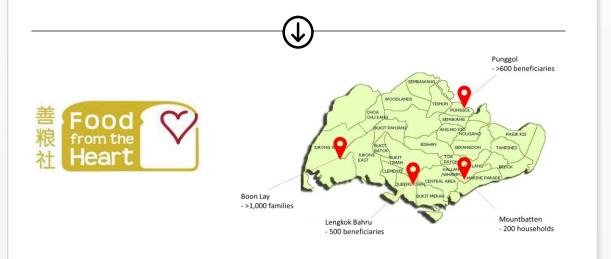
\* Intensity /GFA, 2015 as base (fully operational)



# **CORPORATE SOCIAL RESPONSIBILITIES**

#### **FOOD SECURITY**

- 3 yr sponsorship collaboration
- Supply fresh produce from local farms all year round
- >2,000 under privileged families
- 4 community shops across Singapore



#### **CHANGE FOR CHARITY**

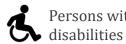
- First 26 companies to commit to program
- Donate Partial Proceeds
- Support >100 social service agencies & 200 programmes

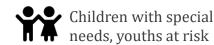




















## **2023 AGM HIGHLIGHTS**

#### Confidence in Singapore as a quality tourism destination

- Tourism as a critical enabler of Singapore's connectivity and status as a hub for the flows of goods, capital, talent and ideas
- We provide a differentiated leisure and business tourism experience
- RWS is well positioned as a sustainable urban destination, and also as a unique health and wellness retreat





## **2023 AGM HIGHLIGHTS**



#### A track record of prudent financial management

• Well- positioned to lead recovery with strong balance sheet and excellent liquidity

#### **Focus on ESG**

- Sustainability is at the heart of what we do
- Transformation journey, aligned with SG Government Green Plan 2030
- Strong corporate governance and transparency policy

#### Long term value creation

- Prudent and balanced approach to dividend payout
- Aligned with shareholders' long-term interests
- Balance with the needs and growth strategy of the business



**THANK YOU** 



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